



KVQA

Certificate of Registration

(Quality Management System)

KVQA CERTIFICATION SERVICES PVT. LTD.

This is to certify that the Quality Management System of



SANSKRITHI SCHOOL OF BUSINESS

**BEHIND SRI SATHYA SAI SUPER SPECIALITY HOSPITAL, BEEDUPALLI
ROAD, PUTTAPARTHI - 515 134, SRI SATYA SAI DIST, A.P, INDIA.**

Has been found in accordance with Quality Management System standard

ISO 9001:2015

This certificate is valid for the following product or service range

**Providing Post Graduate Program in Management Education
with Specialization in Human Resources Management,
Marketing, Finance and Information Technology and Post
Graduate Diploma in Management (PGDM) Program.**

1st Surveillance Due On: 06/03/2021: Done On:
2nd Surveillance Due On: 06/03/2022: Done On:

Certificate No: KBACK202004231

Date Of Issue: 06, April, 2020

Valid Until: 05, April, 2023*



Issued by 
Authorised signatory KVQA

Dr. Bala Koteswari

PRINCIPAL

**Sanskriti School of Business,
Beedupalli Road, Prasanthigram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.**

To Check the Status of the Certification kindly log on to www.kvqa.in

Pin-515 134, Noida U.P. India. Ph- 011 -22711940, 22711941 Email : dept@kvqaIndia.com



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**Providing Post Graduate Program in Management Education
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1st Surveillance Due On: 06/03/2024; Done On:
2nd Surveillance Due On: 06/03/2025; Done On:

Certificate No: KDACQ202304131

Date Of Issue: 06. April, 2023

Valid Until: 05. April, 2026*

Issued by 
Authorised signatory KVQA



To Check the Status of the Certification kindly log on to www.kvqa.in
F-300, Sector - 63, Noida U.P. India. Ph- 011-26107224/224941
Email : delhi@kvqaIndia.com

*Subject to successful completion of surveillance audits

DR. Balakotesaiah

PRINCIPAL

**Sanskriti School of Business,
Beedupalli Road, Prasanthigram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.**

AUDIT REPORT

ISO 9001:2015 & ISO 14001:2015

KVQA CERTIFICATION SERVICES PRIVATE LIMITED



Dr. Balakrishna

PRINCIPAL

Sanskriti School of Business,
Beedupalli Road, Prashanthi Gram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.

DISCLAIMER

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DOCUMENT NAME:	SANSKRITHI_SCHOOL_OF_BUSINESS_AUDIT_REPORT
DOCUMENT REFERENCE:	With reference to Assessment conducted for SANSKRITHI SCHOOL OF BUSINESS

KVQA CERTIFICATION SERVICES PVT. LTD.


Authorized Signatory




PRINCIPAL

Sanskriti School of Business,
Beedupalli Road, Prasanthigram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.

On-site audit report

Organization	SANSKRITHI SCHOOL OF BUSINESS		PRINCIPAL	Dr. Bala Koteswari M	Audit No.	2023/Q-06/04
Address	Behind Sri Sathya Sai Super Speciality Hospital, Beedupalli Road, Puttaparthi - 515 134, Sri Satya Sai Dist, A.P., India.					
Audit type	<input checked="" type="checkbox"/> Initial (Reassessment) Re-audit <input type="checkbox"/> surveillance s2 Change Special surveillance Others (.....)					
Certification scope	Providing Post Graduate Program in Management Education with Specialization in Human Resources Management, Marketing, Finance and Information Technology and Post Graduate Diploma in Management (PGDM) Program.					
IAF CODE	37					
Standard	<input checked="" type="checkbox"/> ISO 9001:2015, QMS ISO 14001:2015 EMS					
Audit day	06/04/2023					
Audit team	Lead auditor	Auditors		Audit Trainee		
	KV HARGOPAL (sign)	(sign)		(sign)		
Next audit	Follow-up or re-audit	Document On-site ()		Re-audit ()		
	Surveillance or reassessment	Date:		Audit type:	() audit	
Result of follow-up audit	Summary (" On-site confirm, Document confirm) The client has implement/Not implemented the CAR					
	Date:		L. Auditor:		(signature)	

Attachment

1. Audit summary (KAF-09)
2. Attendance sheet (KAF-10)
3. Audit schedule (KAF-12)
4. Corrective action request (CAR)(KAF-19)
5. Observation reports (KAF-20)

※ Indicates attachments for initial(reassessment) audit or any changes occurred

★limited to KVQA CERTIFICATION SERVICES PRIVATE LIMITED Audit File.

Recipient: Registration Applicant organization, KVQA CERTIFICATION SERVICES PRIVATE LIMITED other (...)

※ All the records recorded during audit shall be confidential and shall not disclose to any person or entity without consent of an applicant, except upon request from Accreditation body for its evaluation of KVQA procedures. The audit has been done on sampling basis.

※ Guidance of certification procedures applies.

F-300, Sector-63, Noida-201301, U.P., India. PH-0120-4601184, E:delhi@kvqaindia.com

KVQA CERTIFICATION SERVICES PVT. LTD.

(Signature)
Authorized Signatory



Dr. Bala Koteswari M

PRINCIPAL

Sanskriti School of Business,
Beedupalli Road, Prashanthi Gram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.

	Document	On-site	Surveillance	Amendment	Re-audit	Pre audit)
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Date: 06/04/2023

[illegible]

CERTIFICATION SERVICES PVT. LTD.
[Signature]
Authorised Signatory



Dr. Balakrishnan

PRINCIPAL

Sanskriti School of Business,
Beedupalli Road, Prasanthigram
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.

Stage 2 Audit schedule for ISO 9001:2015 and ISO 14001:2015

Organization	SANSKRITHI SCHOOL OF BUSINESS	Audit no.	2023/Q-06/04	Revision	0
Address	Behind Sri Sathya Sai Super Speciality Hospital, Beedupalli Road, Puttaparthi - 515 134, Sri Satya Sai Dist, A.P, India.				
Scope	Providing Post Graduate Program in Management Education with Specialization in Human Resources Management, Marketing, Finance and Information Technology and Post Graduate Diploma in Management (PGDM) Program.				
Date	Time	Auditing Elements (departments) Per Each Auditor			ISO 9001:2015 Clauses
		(Lead Auditor) KV HARGOPAL	(Auditor) Mr..... ...	(EXPERT) Mr.....	
06/04/2023	10:00 to 10:30	Opening Meeting			4.0, 5.2.2, 7.5, 7.1.6, 9.2, 9.3, 10, 6.0
	10:30 to 11:30	Management Representative/ Top Management			7.1.6, 8.3, 7.1.3, 7.1.4, 8.1, 8.5, 9.1.3, 10, 8.5.6
	11:30 to 1:30	Transportation/ maintenance			8.1, 8.3
	1:30 to 2:30	Lunch			
	2:30 to 4:30	Training/HR			8.4, 7.1.3, 7.3
	4:30 TO 5:30	Admin/store/purchase			7.1.3
	5:30 to 6:00	Closing of the day			5.0, 7.1.3, 7.1.4
Date: 06/04/2023					

Audit Objective: - The Audit Shall be carried on the basis of the requirement of the Standard, Evaluation of the ability of the Organization to meet applicable Statutory, Regulatory, Contractual requirements, meeting Objectives and Identification of Potential improvement of Management System. The above to be reported under the respective clauses in the Audit summary Audit focus on implementation, including effectiveness, of the client's management system. The Audit shall take place at the site(s) of the client.

It shall include the auditing of at least the following:

- information and evidence about conformity to all requirements of the applicable management system standard or other normative documents;
- performance monitoring, measuring, reporting and reviewing against key performance objectives and targets (consistent with the expectations in the applicable management system standard or Other normative document);
- the client's management system ability and its performance regarding meeting of applicable statutory, regulatory and contractual requirements;
- operational control of the client's processes;
- internal auditing and management review;
- management responsibility for the client's policies



KVQA CERTIFICATION SERVICES PVT. LTD.

(Signature)
Authorized Signatory

Dr. Balakrishna

PRINCIPAL

Sanskriti School of Busi
Beedupalli Road, Prasanth
PUTTAPARTHI - 515134
Ananthapuramu (Dist.)

Observation reports

Organization:	SANSKRITHI SCHOOL OF BUSINESS	Audit No.	2023/Q-06/04	Page: 1/1
Department	Contents	ISO Element	Grade of NC	
Good Points Management	The management committed towards implementation of QMS & EMS.			
	Points for Improvements			
MR	Internal objective departmental needs to be identified and review to be done.	5.4.3	Obs	
MR	Ongoing Regular evaluation of internal auditor to be done.	8.2.2	Obs	
EMR	Internal audit checklist related to ems to be done.	8.2.2	Obs	
HR	Management review meeting covers ems aspect.	5.6.2	Obs	
TRG	Identification of ems training not evident.	6.2.2	Obs	
EMR	Aspect impact chart having but location also include in chart.	4.3.1	Obs	
Purchase	Supplier evaluation and performance records not evident.	7.4	Obs	
Maint.	Fuel efficiency data analysis to be done.	8.4	Obs	
TRG	Training plan more elaborated and training effectiveness to be done.	6.2	Obs	

Auditor name:- KV HARGOPAL

Date:- 06/04/2023

KVQA CERTIFICATION SERVICES PVT. LTD.

(Signature)
Authorized Signatory



Dr. Balakrishna
PRINCIPAL

Sanskriti School of Business,
Beedupalli Road, Prashanthigram,
PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.

Audit summary

Organization	SANSKRITHI SCHOOL OF BUSINESS	Date	06/04/2023	Audit No.	2023/Q-06/04
CAR issue	<input checked="" type="checkbox"/> Minor: 01 issue, Major 0 issue (Onsite confirm required: <input checked="" type="checkbox"/> Document confirm:)				
Document	Manual No. : 01 Rev. No. : 00				
Evaluation	Does organization's system comply with certification audit criteria?				(<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)
	Was there any deviation from audit plan? If Yes Please Specify.				(<input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No)
	Are proper corrective & preventive actions taken according to the results of internal audit?				(<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)
	Was there any issue impacting the audit program? If Yes please specify				(<input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No)
	Is there any significant changes that can affect management system since last audit & any difference between data submitted by organization and assessed in on-site audit?				(<input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No)
	Is it assured that organization maintain and develop its system continuously?				(<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)
	(Additional review points in reassessment)				
	Does all elements of system effectively interact with one another?				(<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)
	Is there any unresolved issue identified? If Yes Please specify.				(<input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No)
	Is it assured that organization has commitment for maintaining its system effectively?				(<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)
Audit Result	(Additional review point in surveillance)				
	Is the certification mark properly used? (<input checked="" type="checkbox"/> Yes, <input type="checkbox"/> No)				
<p>Overall evaluation of audit review</p> <p>The management commitment in the form of Quality Management policy and EMS policy and objectives were found displayed in all the departments endorsed by Top management. While talking to the Top Management it became ample clear that the management had a budget for safety and That it was committed on implementing the Quality Management System. And Environmental system. The objectives and Quality management SCB places the highest value on teamwork and mutual respect among its employees and between Clients. Our success is the result of working diligently as a team to do each job right as well as maintaining a long-terms perspective and integrity in the face of daily pressures. The value of our services is derived from our commitment to produce consistently high-quality work within the constraints of the client's schedule and budget.</p> <p>We constantly adapt our skills to meet individual client needs and the opportunities of the marketplace. Above all, at SCB we get the job done. We aspire to grow in stature and geographic reach to enhance our reputation as a stable, highly respected member of the professional services community in India. Quality Policy Our endeavor is to achieve total customer / client satisfaction in terms of accuracy, timeliness of Project delivery. Technical excellence through adherence to systems and procedures. Continuous upgrading of skills through training. Constructive interaction with client and contractors.</p>					
<p><input checked="" type="checkbox"/> Recommend certification for initial audit; maintain its certification for surveillance. As your system is proper and effectively practiced, certification is recommended.</p> <p><input type="checkbox"/> After document audit as follow-up, it will be resolved Your system is practiced without any serious major non-conformity as shown from CAR issue. You are required to submit the result of corrective action taken, which includes corrective action, analysis of the reason, and preventive action to KVQA CERTIFICATION SERVICES PRIVATE LIMITED.. Within 1month. When the result is satisfactory, certification will be recommended (certification will be maintained for surveillance).The observations shall be verified in the Surveillance audit</p> <p><input type="checkbox"/> After on-site visit as follow-up, this will be resolved More than 01 Minor non-conformity is found in your system as shown from above CAR issues. You are required to submit the result of corrective action taken, which includes corrective action, analysis of the reason, and preventive action to KVQA CERTIFICATION SERVICES PRIVATE LIMITED.. Within 1month. Additional on-site visit as follow-up will be conducted and when it is satisfactory, certification will be recommended (maintained for surveillance).</p> <p><input type="checkbox"/> Not to satisfy with standard Major non-conformities are found in your system as shown from above CAR issues. Re-audit is required.</p>					
<p>Audit fee Remitted or Not? <input type="checkbox"/> Yes <input type="checkbox"/> No (When audit fee is paid, certification will not be issued/maintained)</p>					



KVQA CERTIFICATION SERVICES PVT. LTD.

Authorized Signatory

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Sanskriti School of Business,
Beedupalli Road, Prasanthigram,
PUTTAPARTHI - 515134,

Corrective Action Request (CAR)

Issue no. : 01 /01

Organization	SANSKRITHI SCHOOL OF BUSINESS	Audit no.	2023/Q-06/04	Issue date	06/04/2023
Applicable Standards	<input checked="" type="checkbox"/> ISO 9001:2015	Applicable Clause			
		Division	Customer complaint		
		Auditor	KV HARGOPAL(signature)		
Audit type	<input checked="" type="checkbox"/> Initial, () 2nd surveillance	Non-conformity .Grade	<input checked="" type="checkbox"/> Minor nonconformity <input type="checkbox"/> Major nonconformity		
Nonconformity (<input type="checkbox"/> Confirm with on-site visit , <input checked="" type="checkbox"/> Confirm with document) Standard procedure for handling customer complaints is not evidenced..					
Lead auditor KV HARGOPAL(sign)			Management Representative: (sign)		
Analysis (Basic reason for occurring nonconformity) There is a lack of understanding regarding the topic.					
Corrective action (<input type="checkbox"/> Plan, Result (Attachment <input type="checkbox"/> Yes <input type="checkbox"/> No) We will formulate the procedure for customer complaint handling.					
Management Representative: (sign)				Date: 06/04/2023	
Follow-up audit	(<input type="checkbox"/> document confirm <input type="checkbox"/> on-site confirm)	Validation			
Auditor:	(sign)	Auditor:	(sign)		
Date:		Date:			

KVOA CERTIFICATION SERVICES PVT. LTD.


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PRINCIPAL

 Sanskrithi School of Business,
 Beedupalli Road, Prashanthigram
 PUTTAPARTHI - 515134,
 Ananthapuramu (Dt.) A.P.

1. The result of corrective action taken shall be submitted to KVQA CERTIFICATION SERVICES PRIVATE LIMITED within 1 month after CAR issued.
2. The result of corrective action taken shall be verified by on-site audit (major nonconformity) or document review (minor nonconformity), if it is not made within 3 months re-audit will be required.

KVQA CERTIFICATION SERVICES PVT. LTD.


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Dr. Balakrishna

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PUTTAPARTHI - 515134,
Ananthapuramu (Dt.) A.P.